# Winning the battle of skin tears in an aging population

# WELCOME

Overview of the problem...

2016 ISTAP Consensus Statement...

Clinical solutions...

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# **Our Faculty**

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Cynthia Saver, MS, RN



SPEAKER - CLINICAL
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SPEAKER - SOLUTIONS Shannon Cyphers, RN, BSN, WCC



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# Update 2017: Evidence-based Prediction, Prevention, Assessment, and Management of Skin Tears

Kimberly LeBlanc MN RN CETN (C) PhD (Cand)





### **Objectives**

At the end of this webinar, the learner will be able to

- Define and classify skin tears according to the ISTAP Classification System
- Identify individuals at risk for skin tears
- Discuss methods for preventing skin tears
- Discuss interventions for preventing and managing skin tears

## Why are we concerned with skin tears?



### Finding a Common Terminology

### Terms that have been used for skin tears

- Tears
- Abrasions
- Lacerations
- Stage 2 pressure ulcers
- Erosions
- Denudation
- "just a skin tear"
- MORE OFTEN THAN NOT "NOTHING"



### Prevalence of Skin Tears Literature Review

• Long-term care settings: 10-54%

(LeBlanc & Woo, 2014; LeBlanc & Christensen 2013; Gryson et al., 2012; Carville & Smith 2004; McErlean et al., 2004; Everett & Powell 1994)

- Community settings: 4.5%-19.5% in all age groups (Strazzieri-Pulido et al., 2015; Gryson et al., 2012; LeBlanc & Christensen 2009; Carville & Lewin, 1998)
- Acute care settings 2.2%-22%

(Chang, Carville, Tay. 2016; Strazzieri-Pulido et al., 2015; dos Santos, Strazzieri, & Conceição, 2012; Gryson et al., 2012; Hsu & Chang, 2010)

### Prevalence of Skin Tears Literature Review

Palliative care settings: 30%

(Maida, Ennis, & Corban, 2012)

- Pediatric acute care:
  - (10 days to 17 years old), prevalence of pressure injury 4% and skin tear 17%
  - 75% < 6 years of age, and 80% of those 6 months of age or younger

(McLane et al., 2004)

Intensive care settings: Prevalence unknown

### **Skin Tear Characteristics**

- Normally shallow wounds limited to the dermis and epidermis (wounds may be partial or full thickness)
- Vary in location, size, depth, and amount of tissue loss
- Skin flap may be present
- Acute wounds that should heal in a normal wound healing trajectory (7-14 days) but frequently become

complex chronic wounds

# International Skin Tear Advisory Panel: Skin Tear Definition

 A skin tear is a wound caused by shear, friction, and/or blunt force resulting in separation of skin layers.

### A skin tear can be:

**Partial-thickness** (separation of the epidermis from the dermis)

or

**Full-thickness** (separation of both the epidermis and dermis from underlying structures).









#### Validation of a New Classification **System for Skin Tears**

Kimberly LeBlanc, MN, RN, CETN(C) IIWCC; Sharon Baranoski, MSN, RN, CWCN, APN-CCNS, MAPWCA, FAAN; Samantha Holloway, MSc, RN; and Diane Langerno, PhD, RN, FAAN

lability of the International Skin Tear classification system. ETHICO: A consensus gazel of 12 internationally recognized ey opinion leaders convened in 2011 to establish consensus ors the United States, Canada, and Europe. ESULTS: The results of the study indicated a substantial level agreement for the expert panel (Fleiss w = 0.819: 2-month flow-up = 0.653), Intrarator reliability was high (Cohen  $\kappa = 0.877$ ). Interrater reliability was moderate (Fleiss  $\kappa = 0.555$ ) healthcare professionals (n = 303) and fair for non-health NGLUSIONS: This international study established the reliability and validity of a new classification system for skin tears. DWORDS: skin tears, classification, reliability, and validity

Skin tears (STs) are often painful, acute wounds resulting from trauma to the skin, and they are largely preventable.1 to When guide management. Payne and Martin established the first members col classification system; however, this system failed to become uni- on their healt versally accepted. Almost 2 decades later, Carville et all es- subjects or the tablished the Skin Tear Audit Research system. Yet, neither ingused for t of these systems gained widespread acceptance. An interna- purposes in the tional survey in 2011 by LeBlanc et all indicated a preference by the photograp

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healthcare professionals for a user-friendly, simple classification

In an effort to redirect awareness toward this largely unheeded

leaders conve of the ISTAP: validity was er

> Initially, the for the preven

#### Type 1: No Skin Loss

The ISTAP on structures)."



Type 2:Partial Flap Loss Type 3: Total flap loss

**ISTAP Skin Tear Classification** 



Linear or Flap Tear which can be repositioned to cover the wound bed

Partial Flap loss which cannot be repositioned to cover the wound bed

Total Flap loss exposing entire wound bed

LeBlanc et al 2013

### **Skin Tears and Pressure Injuries**

- Skin tears may be more prevalent than pressure ulcers (Carville 2007, LeBlanc et al 2016).
- Skin tears and pressure injuries share many of the same risk factors and clinical characteristics.

 When skin tears occur over a bony prominence, added pressure can result in additional tissue damage.

### **Complications Associated with Skin Tears**

- Wound infections
- Skin tears over bony prominences may increase the odds of developing a pressure injuries
- Skin tears on the lower limbs of individuals suffering from chronic edema and arterial insufficiency—may lead to complex leg ulcers
- Increased pain and suffering

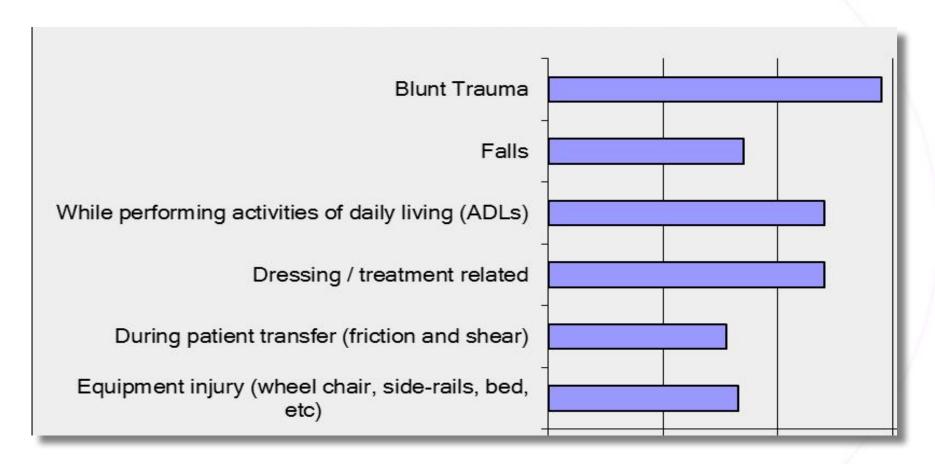








### **Top Causes of Skin Tears**



Almost half of skin tears are found without any apparent cause.

# Location of Skin Tears (Aging Population)

 Most skin tears (80%) occur in upper extremities (arms and hands)

• 15% occur on the lower extremities

5% occur on other areas of the body







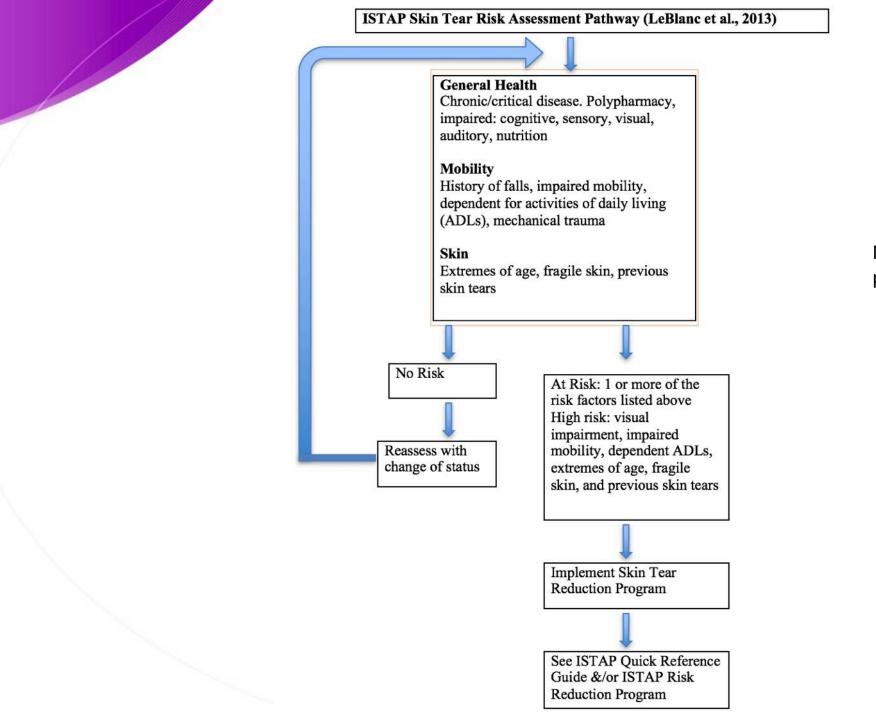




## Predicting Skin Tears: Risk Assessment



File Photo: Sharon Baranoski



Note: Pathway validation in progress.

### **Risk Factors for Skin Tears**

Skin tears are more prevalent with, but not limited to, the extremes of age.





LeBlanc et al., 2011 www.skintears.org

### **Risk Factors for Skin Tears**

Skin tears are also found in the critically and chronically ill populations.





LeBlanc et al., 2011

# Risk Factors for Skin Tears (Aging Population)

#### **Modifiable risk factors**

- Xerosis
- Pruritus
- Types of medical adhesives used
- Care during ADLs
- Falls risk
- Medications
- Nutritional status
- Trauma
- Healthcare professionals approach to managing individuals with aggressive behavior/cognitive impairment

#### Non-modifiable risk factors

- Photoaging
- Skin changes with aging
- Critical and chronic illness
- Dementia/cognitive Impairment
- Visual/auditory/sensory impairment
- Aggressive behavior
- Required assistance with ADLs











The key to any management program is an established prevention program.

### Best practices

- Protect from trauma during routine care
- Provide protection from self injury
- Ensure proper transfer and lifting techniques to avoid shearing and friction





- Promote and monitor adequate nutrition and hydration.
- Avoid use of adhesive products on fragile skin.
- Create a safe environment, such as clothing or protective devices that cover the extremities; initiate fall precaution protocol to reduce risk of falls and blunt trauma.
- Ensure caregivers' nails are kept short and that they are not wearing jewelry, which can catch and contribute to skin tear formation.
- Remember that extremes of weight (bariatric, cachetic or excessively thin) require extra care to prevent skin tears.

- Minimize bathing, skin hygiene according to individual need using warm/tepid, not hot, water and soapless or pH neutral cleanser.
- Applying hypoallergenic moisturizer at least two times per day.
- Provide **protection** from trauma during routine care.
- Provide protection from self injury, keep nails short and filed to prevent self-inflicted skin tears.
- Ensure proper transfer and lifting techniques to avoid shearing and friction.
- Pad bed rails or other objects that may lead to blunt trauma.

# Skin Tear Prevention Strategies Healthcare Setting

- Recognize the need for and implement a comprehensive skin tear reduction program.
- Support the use of atraumatic topical dressing options for the treatment of skin tears when they do occur to minimize the risk of further skin damage.
- Include the prevalence and incidence of skin tears in current wound audit programs.

### **Managing Skin Tears**

 Skin tears are acute wounds that have the potential to be closed by primary intention.

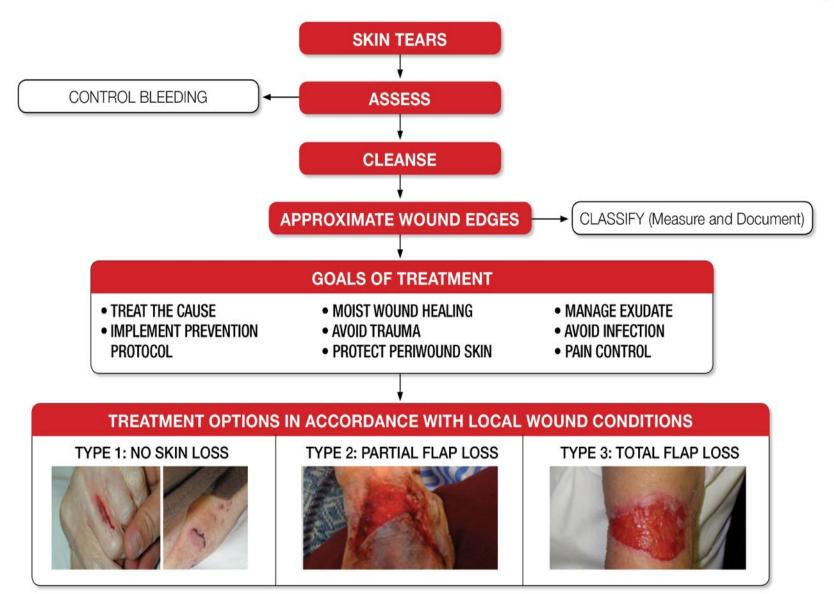
 Traditionally, wounds closed by primary intention are secured with suture or staples.

 Given the fragility of elderly skin sutures and staples are not a viable option, and other methods are required.



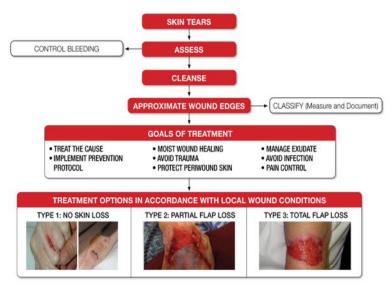


### **ISTAP Skin Tear Tool Kit**



LeBlanc et al., 2013

### Reapproximate Wound Edges













### **Approximate Wound Edges**





### **Treating Skin Tears**

- Do not add new risks for trauma
- Assess comorbidities (venous disease, arterial disease, pressure)

### Choose a dressing that will:

- ✓ Decrease trauma
- ✓ Provide moist wound healing
- ✓ Manage pain

### Debridement

• If the skin flap is present but not viable, it may need to be debrided.

 Care should be taken during debridement to ensure that viable skin flaps are left intact and fragile skin is protected.



### Infection/Inflammation

 Wound inflammation from trauma should be distinguished from wound infection.

 Wound infection can result in pain and delayed wound healing. Diagnosis of infection should be based on clinical assessment.



Inflamed



Infected

### **Edge Effect**

 Skin tears are acute wounds that typically should proceed to wound closure in a timely fashion and follow an acute wound closure trajectory of 7-21 days.

 A wound care specialist should be consulted to ensure all potential factors that could delay wound healing (e.g., peripheral edema) have been addressed. Ensure that all topical dressings selected for the management of skin tears are compatible with fragile skin, preventing further trauma.





### **Correct Way To Remove Dressing**



Always remove the dressing with the skin flap and not against it, to maintain flap viability.



Indicate the size and shape of the skin tear and direction for dressing removal.

# **Product Selection: Skin Tear Treatment ISTAP Product Selection Recommendations 2015**

The following list of products recommended for skin tear treatment is based on an extensive literature review and international Delphi study.

- The Delphi consensus group included the 11 member ISTAP group and an international expert review group (n=105 individuals representing 8 countries).
- Over 80% agreement was reached on each product category. Product categories which did not receive greater than 80% agreement were NOT included in the recommended products for skin tear treatment.

The product list is not all inclusive; there may be additional products applicable for the treatment of skin tears, the ISTAP Panel <u>does not</u> promote any one product or wound care company.

#### **ISTAP Skin Tear Product Selection Recommendations**

#### © ISTAP 2015

Product categories	Indications	Skin tear type	Considerations
2-octyl cyanoacrylate topical bandage (skin glue)	To approximate wound edges	1	Use in a similar fashion as sutures within first 24 hours post injury, relatively expensive, medical directive/ protocol may be required
Acrylic dressing	Mild to moderate exudate without any evidence of bleeding, may remain in place for an extended period of time	1,2,3	<ul><li>Use care on removal</li><li>Should only be used as directed and left on for extended wear time</li></ul>
Calcium alginates	Moderate to heavy exudate Hemostatic	1,2,3	<ul><li>May dry out wound bed if inadequate exudate</li><li>Secondary cover dressing required</li></ul>
Hydrofibre	Moderate to heavy exudate	2,3	<ul> <li>No hemostatic properties</li> <li>May dry out wound bed if inadequate exudate</li> <li>Secondary cover dressing required</li> </ul>

#### **ISTAP Skin Tear Product Selection Recommendations**

#### © ISTAP 2015

Product categories	Indications	Skin tear type	Considerations
Hydrogels	Donates moisture for dry wounds	2,3	<ul> <li>Caution: may result in peri-wound maceration if wound is exudative</li> <li>For autolytic debridement in wounds with low exudate</li> <li>Secondary cover dressing required</li> </ul>
Foam dressing	<ul><li>Moderate exudate</li><li>Longer wear time (2-7 days depending on exudate levels)</li></ul>	2,3	<ul><li>Caution with adhesive border foams</li><li>Use non-adhesive versions when possible to avoid peri-wound trauma</li></ul>
Non-adherent mesh dressings	Dry or exudative wound	1,2,3	<ul> <li>Maintains moisture balance for multiple levels of wound exudate</li> <li>Atraumatic removal</li> <li>May need secondary cover dressing</li> </ul>

#### **ISTAP Skin Tear Product Selection Recommendations**

© ISTAP 2015

#### **Special Consideration for Infected Skin Tears**

Skin tear type

**Considerations** 

Use when local or deep tissue infection is suspected

Non-traumatic to wound bed

Secondary dressing required

or confirmed

Ionic silver dressings	Effective broad spectrum antimicrobial action including antibiotic resistant organisms	1,2,3	<ul> <li>Should not be used indefinitely.</li> <li>Contraindicated in patients with silver allergy</li> <li>Use when local or deep infection is suspected or confirmed</li> <li>Use non-adherent products whenever possible to minimize risk of further trauma</li> </ul>
	70 · · ·		atti

1,2,3

This product list is not all inclusive; there may be additional products applicable for the treatment of skin tears.

www.skintears.org

**Indications** 

Effective broad spectrum

antimicrobial action including

antibiotic resistant organisms

**Product categories** 

Methylene blue and

gentian violet dressings

## Evidence to Support Products Not Included on the ISTAP Product Guide for Skin Tears

#### **Leptospermum honey dressings**

- Johnson & Katzman (2015) reported comparable healing rates using Leptospermum honey based dressings to those of products on the ISTAP product guide.
- Leptospermum honey acts through osmosis and it is thought that its low pH (3.5–4.5) helps modulate the pH of the wound, contributing to an acidic environment conducive to wound healing (Dunbury & Acton, 2008; Chaiken, 2010).
- Leptospermum honey dressings are available in various formats including: calcium alginates and hydrogel colloidal sheet dressing.

## Evidence to Support Products Not Included on the ISTAP Product Guide for Skin Tears

#### Polyhexamethylene biguanide (PHMB) dressings

- PHMB has been incorporated into a range of wound products including gels, non-adherent contact layers, foams, and gauze dressings (Butcher, 2012).
- PHMB was not included in the ISTAP product guide as it did not receive >80% agreement for its use in the management of skin tears. ISTAP hypothesized that this could have been related to lack of familiarity globally of the various forms available (LeBlanc et al., 2016).
- Given that hydrogels, non-adherent contact layers, and foams were included in the ISTAP product guide and the claim PHMB is an effective antimicrobial product, healthcare professionals may want to consider its use if they deem it is appropriate for the wound bed conditions.

## **Products NOT Recommended for Skin Tears**

#### **Iodine-based dressings**

- Iodine has been used in various forms in wound care since 1882 for the prevention treatment of infected wounds with great success (Sibbald, Leaper, Queen, 2011).
- Iodine based dressings did not receive 80%.
- Iodine causes drying of the wound and peri-wound skin. The international review group maintained that as a major risk factor for skin tear development is listed to be dry skin, iodine based products should not be used for the management of skin tears or for those who are deemed at risk for skin tears (LeBlanc et al., 2016).

## **Products NOT Recommended for Skin Tears**

#### Film/hydrocolloid dressings

- Films and hydrocolloids have traditionally been used for partial thickness wounds and as secondary dressings; however, they did not receive 80% agreement, so were not included in the ISTAP product guide (LeBlanc et al., 2016).
- Films and hydrocolloid dressings have a strong adhesive component and have been reported to contribute to medical adhesive related skin tears (McNichol, Lund, Rosen & Gray, 2013).
- Films and hydrocolloid dressings are not recommended for use in those who are at high risk for, or who have, a skin tear.

## **Products NOT Recommended for Skin Tears**

#### **Skin closure strips**

- Expert opinion suggests that adhesive strips may increase the risk of further skin injury, and while more research is needed, case studies and expert opinion suggest adhesive strips are no longer a preferred treatment option of choice for skin tears (LeBlanc et al., 2016; (Rayner, Carville, Leslie, & Roberts, 2015; Holmes, Davidson, Thompson, & Kelechi, 2013; Ellis & Gittins, 2015).
- Quinn et al. (1993) reported that topical skin glue was a faster and less painful method with better scar management compared to sutures or skin closure strips for managing skin tears and lacerations in children.
- Given the fragility of elderly skin, sutures and staples are not recommended (LeBlanc et al., 2011; Rayner, Carville, Leslie, & Roberts, 2015).

## **Special Consideration: Peripheral Edema**

• Lower leg edema is well documented to contribute to delayed wound healing, regardless of the wound etiology (Lindsay & White, 2007).

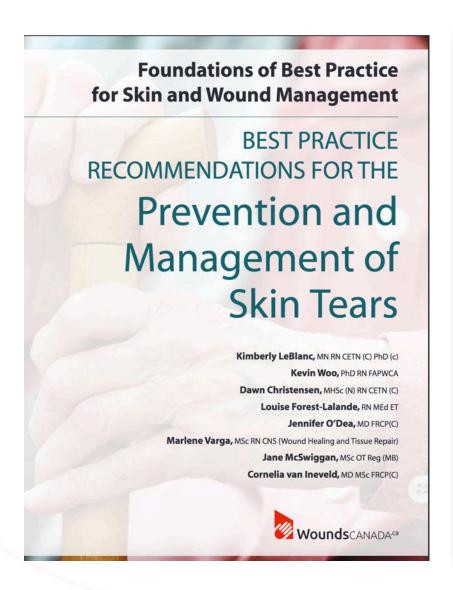
• When skin tears occur on the lower limb, the risk and cause of potential peripheral edema should be assessed (LeBlanc et al., 2016; Ellis & Gittins, 2015).

### Conclusion

- Awareness of modifiable risk factors and associated interventions is needed to reduce the incidence of skin tears.
- To prevent skin tears, healthcare professionals should provide gentle care, protect the skin from trauma, and provide twice daily moisturizing.



### Resources





## www.skintears.org

HOME

CONSENSUS

SKIN TEAR TOOL KIT



EDUCATIONAL WEBCAST

RESOURCES

CONTACT US

#### INTERNATIONAL SKIN TEARS ADVISORY PANEL

DEDICATED TO GROWTH IN THE AWARENESS, PREVENTION, & MANAGEMENT OF SKIN TEARS

#### An Often Painful But Largely Preventable Health Care Issue.

Skin tears affect all ages and continue to be a common problem in all health care settings. They are often painful, acute wounds resulting from trauma to the skin, and are largely preventable.

#### When Mismanaged And Misdiagnosed, Complications Follow.

Despite preliminary studies that suggest skin tears may be more prevalent than pressure ulcers, there remains a paucity of literature to guide prevention, assessment and treatment of skin tears. As a result these wounds are often mismanaged and misdiagnosed, leading to complications including pain, infection, and delayed wound healing.

#### A Skin Tear Consensus Panel Has Been Established To Address Prevention, Assessment, And Treatment Of Skin Tears.

A panel of 13 internationally recognized key opinion leaders convened to address skin tears. Co-chairpersons Kimberly LeBlanc, MN, RN, CETN(C), and Sharon Baranoski, MSN, RN, CWCN, APN-CCNS, FAAN have kindly granted permission to share their publication *Skin Tears:*State Of The Science: Consensus Statements For The Prevention, Prediction, Assessment, And Treatment Of Skin Tears.





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# Solutions for Prevention and Management of Skin Tears

Shannon Cyphers, RN, BSN, WCC



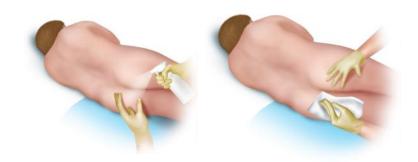


### **Preventive Skin Care**



#### Cleanse

- Cleanse skin gently with a pH balanced no-rinse cleanser and dry thoroughly.<sup>5</sup>
- ConvaTec options
  - Contain Surfactants and Humectants
  - pH balanced
  - No rinse









Aloe Vesta<sup>®</sup> Perineal/Skin Cleanser



Aloe Vesta<sup>®</sup> Cleansing Foam

## **Step 2: Moisturize**



#### Moisturize

- Use skin emollients to hydrate skin in order to reduce risk of skin damage<sup>7</sup>
- Apply after bathing and as needed
- ConvaTec moisturizers
  - Contain humectants to attract moisture
  - Contain emollients to prevent moisture from leaving the skin (petrolatum and dimethicone)







Aloe Vesta<sup>®</sup> Daily Moisturizer

Net Wt. 8 ft.oz. (236)

Refer to product label for complete information on indications and use of each product. 7. Junkin J, Selekof JL. Beyond "diaper rash": Incontinence-associated dermatitis: Does it have you seeing RED?; Nursing 2008. 2008; 38(11):56hn2-56hn10.

## Sensi-Care® Sting Free Family



## Sensi-Care® Sting Free Adhesive Releaser



Easily and rapidly releases appliances or dressings adhered with adhesives\*

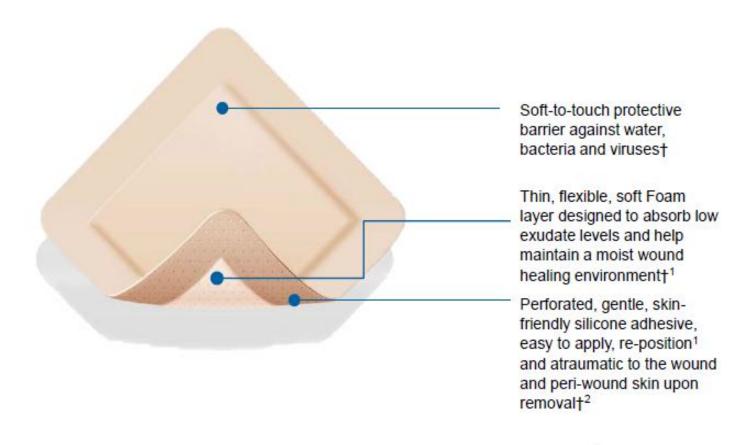


Features	Benefits	
Leaves No Residue		Does not affect adhesion of dressings or appliances.
No Touch Removal		Helps minimize trauma to patients. Helps minimize skin stripping that causes pain.
Fragrance & Dye Free		Gentle to the skin: designed for sensitive and fragile skin.

\*Data on File. ConvaTec Inc.



FoamLite™ ConvaTec dressings for your day-to-day needs – ready to protect, defend and nurture low to non-exuding wounds



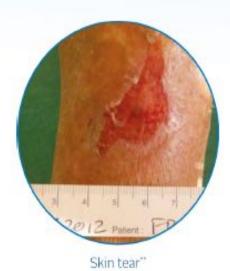




#### Protection for dry to low exuding wounds.







**DESIRED CLINICAL OUTCOMES** 

- ✓ Manage low levels of exudate
- ✓ Help protect wound and peri-wound skin
- ✓ Help maintain moist wound healing environment

## **Dressing Tips**

#### SKIN TEAR MANAGEMENT\*

Assess

#### Evaluate the wound and surrounding skin:

- Control bleeding according to local protocol.
- Cleanse the wound according to local protocol.
- If possible, realign/approximate any skin or flap with moist cotton bud or gloved finger. DO NOT attempt to stretch skin "to make it fit."

Manage

Implement a wound dressing regiment:

Use an adhesive† or non-adhesive version of AOUACELFoam

Please refer to package insert for complete instructions for use.

† A non-adhesive should be considered in patients with fragile skin.

#### Monitor

Reassess and document the wound at each dressing change:

- Classification
- Wound bed condition (% viable, % non-viable tissue)
- Location
- · Size (length, width, depth)
- Exudate (color, consistency, level)
- Associated pain or odor
- · Associated signs and symptoms of infection
- Peri-wound skin condition (swelling, discoloration, bruising, maceration)

When used as part of a protocol of cars.

- Performance:

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  2. Sitenoid J (07126) Preventing, assessing and managing side team. Furning Times 100(10): 12-10.

  3. Sitephen-Hayer J, Carville N. (0711) Skin team made easy. Wounds international; 396. Available

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#### DRESSING TIPS13

- Do not use adhesive strips.
- Recommend use of Sensi-Care® Sting Free Skin Barrier products if an adhesive must be used.
- Consider use of a non-adhesive dressing secured with a non-adherent roll type wrap or stockinette to secure.
- Draw an arrow on the dressing to indicate the preferred direction of removal.



#### CHANGING TIPS

- Leave dressing in place for several days to avoid trauma to the skin flap.
- Change AQUACEL® Foam dressings as needed, maximum wear time is 7 days.
- Apply saline to wound contact layer to 'float' dressing and release adherence if required.
- DuoDERM® gel may be used in conjunction with the dressing changes to add moisture, keep the wound hydrated, and reduce associated discomfort



#### International Skin Tear Classification System Convated



Be sure to read product instructions provided by the manufacturer prior to use.

<ul> <li>Initiate prevention strategies on all residents at risk for skin tears:</li> <li>Routinely assess skin and document findings</li> <li>Routinely moisturize intact skin after bathing and as often as needed</li> <li>Initiate preventative interventions to prevent skin trauma</li> </ul>	Documentation and classification of skin tear using the International skin tear <sup>1</sup> classification system	Cleanse and re-approximate edges if appropriate	Select dressings to maintain a moist environment, absorb excess exudate, avoid infection and protect peri-wound skin
	Type I No Skin Loss  Linear or flap tear that can be repositioned to cover the wound bed	<ul> <li>Cleanse gently with non-cytotoxic cleanser (e.g., Normal Saline or SAF-Clens® Wound Cleanser.)</li> <li>Re-approximate skin flap.</li> </ul>	<ul> <li>Cover with Saline pre-moistened AQUACEL® foam dressing.</li> <li>If using a non-adhesive dressing, secure with gauze wrap</li> <li>Dressing may be left in place up to 7 days.</li> </ul>
	Type II Partial Flap Loss  Partial flap loss that cannot be repositioned to cover the wound bed	<ul> <li>Cleanse gently with non-cytotoxic cleanser (e.g., Normal Saline or SAF-Clens® Wound Cleanser.)</li> <li>Re-approximate skin flap.</li> </ul>	Dry Wound: Apply SAF-Gel® and cover with AQUACEL® foam dressing.  Moist Wound: Apply AQUACEL® foam dressing  * If using a non-adhesive dressing, secure with gauze wrap  • Dressing may be left in place up to 7 days.
	Type III Total Flap Loss  Total flap loss exposing entire wound bed	Cleanse gently with non-cytotoxic cleanser (e.g., Normal Saline or SAF-Clens® Wound Cleanser.)	<ul> <li>Apply SAF-Gel® to open area.</li> <li>Cover with AQUACEL® foam dressing. (If using non-adherent dressing, secure with gauze wrap or tubifast sleeves.)</li> <li>Dressing may be left in place up to 7 days.</li> </ul>

AP-014151-US

\*See package insert for complete instructions for use

1. LeBlanc K, Baranoski S, Holloway S, Langemo D. Validation of a New Classication System for Skin Tears. Advances in Skin & Wound Care, June 2013:26(6):263-265.

## QUESTIONS?

## Thank you for attending today's webinar

Share the knowledge with your colleagues by accessing the archived edition at www.AmericanNurseToday.com or www.WoundCareAdvisor.com.

You will also be able to access our first webinar, Skin damage associated with moisture and pressure; tips for how to differentiate and goals for protection and management

This is the second in a series of four wound care webinars that we will be presenting in 2017. Plan to join us again this summer for our third webinar. Details will be available on AmericanNurseToday.com and WoundCareAdvisor.com

For additional information about ConvaTec, visit convatec.com.

Additional educational courses can be found at convatecacademy.com

Have a question? Please contact sgoller@healthcommedia.com

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